InterQual Delivery Options
Intelligent, Evidence-Based Clinical Content, Delivered the Way You Need It

No two organizations are alike when it comes to work processes. In close collaboration with our payer and provider customers, McKesson has created an array of options for accessing and applying InterQual® Criteria, so you have the ultimate flexibility in expediting a quality review process and fostering timely, appropriate and consistent care delivery. From interactive, transactional software-as-a-service options to straightforward view capabilities, we offer a range of delivery solutions for any care management process and budget.

In addition, you can link our technologies with your care management system to achieve optimal care management workflow. More than 20 companies serve as our integration partners, or we can work with your homegrown care management system.
Clear Coverage

Clear Coverage™ helps you automate medical review, authorization, notification and eligibility processes to reduce costs and align payers and providers, including evidence-based support for medical necessity decisions. A cloud-based solution, Clear Coverage incorporates InterQual Criteria to transform traditional benefit management by bringing clinical and financial information to the point of care, supporting utilization management, coverage determination and network compliance decision-making.

CareEnhance Review Manager Enterprise

Facilitate care review communications, standardize terminology among staff and between payers and providers, improve accuracy, and enhance data collection with CareEnhance® Review Manager Enterprise (Review Manager), our interactive, browser-based access to InterQual Criteria. Review Manager is software that enables interactive medical necessity reviews with InterQual Criteria for optimal workflow efficiency, as well as reporting capabilities for administrative performance and quality outcomes.

Review Manager is delivered two ways: locally installed or McKesson hosted. You can also use it as a standalone solution or integrated with other applications, such as McKesson VITAL Care Management solutions or other care management workflow applications.
InterQual Online and InterQual Online Anonymous Review

InterQual Online is an affordable, easy-to-use option that gives you reference-only access to InterQual Criteria via the Web. In addition, InterQual Online Anonymous Review lets you perform interactive, Web-based reviews without specifying patient data, then transfer the results into another application — an ideal solution for government organizations.

![Image of InterQual Online Anonymous Review](image1)

**Figure 4**
Sample Medical Review in InterQual Online Anonymous Review

InterQual Transparency Solution

Health plans can give providers access to the InterQual Criteria that are critical to their practices in an intuitive, reference-only format via their provider portals. Physicians can simply log into the portal and click the link for InterQual Criteria. The criteria subsets you use appear in an easy-to-navigate screen display.

![Image of InterQual Transparency](image2)

**Figure 5**
Sample Medical Review in InterQual Transparency
InterQual View

InterQual View is easily loaded onto individual computers or your organization’s intranet and allows for locally installed, reference-only access. Similar to all InterQual delivery vehicles, this cost-effective, convenient solution features flexible print options, adjustable font sizes, informational notes and citations.

InterQual Integration Partners

McKesson develops and maintains partnerships with an extensive list of prominent healthcare information technology companies to give you a full range of launch points into InterQual content.

With each new InterQual release, our partners undergo an extensive and well-refined certification process to validate the integration of CareEnhance Review Manager Enterprise into their product workflows. Companies with certified products are then responsible for installing, supporting and maintaining the validated integration for our more than 500 mutual customers.

Partners include:

- 3M
- Acessis
- Allscripts
- CaseNET
- Cerner
- Click4Care
- CPSI
- DST Health Solutions
- Epic Systems
- EXL Landa
- Health Solutions Plus
- HP
- ikaSystems
- IMA Technologies
- InfoMC
- MEDecision
- MedHOK
- Midas+ (a Xerox Company)
- Morrisey Associates
- MZI HealthCare
- Pegasystems
- PICIS, Inc.
- TCS Healthcare Technologies
- TriZetto
- ZeOmega

In addition, the following McKesson products also integrate with InterQual content:

- McKesson Performance Visibility™
- McKesson VITAL Platform
- STAR