Customer Center | McKesson Medical-Surgical One-Click Access

Customer Center

One Click Access for McKesson Specialty Health and McKesson Medical-Surgical customers

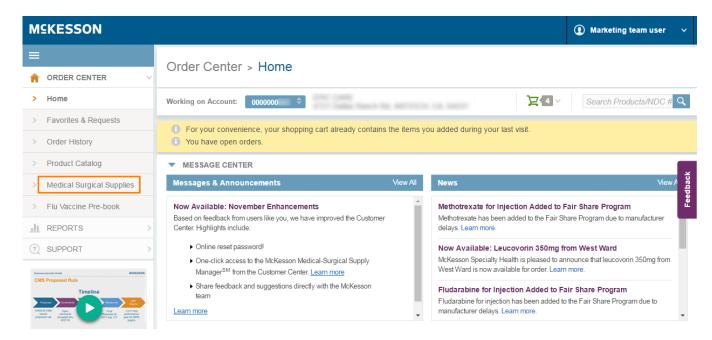
FAQs

1. What is One Click access?

By clicking a link in the McKesson Specialty Health Customer Center, you can now easily access your McKesson Medical-Surgical Supply ManagerSM account without having to remember a second username and password. Once you've established your credentials, all future visits from the Customer Center to the Supply Manager will no longer require a second login with your Supply Manager username or password.

2. Where is the One Click link?

Once you're logged in, the **Medical Surgical Supplies** link appears in your left hand Order Center navigation.



3. Will all McKesson Specialty Health Customer Center users have access?

Yes, all Customer Center users will be able to click the link, which will take you to a series of screens to verify your McKesson Medical Surgical Supply Manager username and password. If you forgot your credentials, the Supply Manager service desk will updateyour access.



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4. I don't have a McKesson Medical-Surgical account. Can I still access Supply Manager?

If you don't have a McKesson Medical Surgical Supply Manager account or don't know if you do, click the Medical Surgical Supplies link and follow the steps to request an account. A McKesson Medical-Surgical representative will follow up with you within 24 hours.

5. Will my McKesson Specialty Health Customer Center drug orders be combined with the McKesson Medical-Surgical supply orders?

No, all orders, invoices, and shipping are still separate transactions. We won't be combining any delivery or invoice processes.