

McKesson Practice Consulting Solutions: Coding and Compliance Consulting Services

Benefits

- Coding expertise across multiple medical disciplines
- Identification of both missed revenue opportunities and compliance risk areas
- Episodic or continual assistance in coding, compliance programs and education

For physicians, two objectives matter most when it comes to billing for clinical services: maximizing revenues and reducing regulatory risk. As the industry's leading business management services provider for physicians, McKesson has the expertise to deliver in these critical areas. No one else comes close to offering the depth of coding and compliance services that McKesson can provide.

The Gold Standard

What makes us unique? It begins with commitment. Years ago, McKesson set an ambitious goal to develop and maintain the highest compliance standards in the industry. We've assembled the largest number of certified coders in the nation. Ongoing training ensures that our coders and compliance consultants are fully informed about the latest regulatory requirements. Quarterly audits help sustain individual performance at the highest levels. Whether you require coding assistance and education or help in establishing and monitoring internal compliance structures for your practice, we have the capabilities to meet your objectives.

Coding Experts

We've developed coding expertise across every physician specialty and discipline. That means we can help your organization with ongoing, periodic or one-time coding assistance in all specialties.

We can also provide coverage if you're short-staffed or assist with seasonal backlogs. Alternatively, McKesson can provide outsourced coding services for certain specialties on a stand-alone, ongoing basis.

We can conduct periodic audits of your internal operations to ensure that your coding and documentation are being performed at optimal levels. If enhancements are needed, we can provide onsite training to address deficiencies. In all cases, we'll address both sides of coding by identifying missed revenue opportunities as well as potential compliance risk due to inaccurate coding.

Comprehensive Compliance Capabilities

Whether you contract with us to provide coding-only support or rely on our consulting team for assistance in developing, monitoring and auditing your own program, you can be assured that the standards we implement meet or exceed the Department of Health and Human Services Office of Inspector General guidelines for compliance.

McKesson can provide assistance in safeguarding the following compliance components:

- **Standards and Procedures** that address business ethics and specific areas of potential violations

Fast Facts

- **Largest number of certified coders in the nation** — all coders receive ongoing training regarding the latest regulatory requirements
- **Continuous improvement program audits and tracks the accuracy of each medical coder, helping to sustain individual performance at the highest levels**
- **Compliance agenda that meets and/or exceeds the Department of Health and Human Services Office of Inspector General's Compliance Program Guidance**
- **Only provider-based organization licensed to use IBM's Fraud and Abuse Monitoring Software (FAMS)**

McKesson Provider Technologies

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- **Employee Integrity** programs that help educate employees about the standards throughout their employment tenure
 - **Program Oversight** that is championed by a chief compliance officer who serves as the focal point for all compliance activities and reports directly to executive leadership
 - **Training and Education**, which includes, at a minimum, Standards of Conduct and general compliance topics
 - **Monitoring, Auditing and Confidential Reporting** that can be implemented through a range of programs, policies and tools
- **Enforcement** that is fostered through both disciplinary action and incentives
- **Response and Prevention** that is engendered through a rigorous and comprehensive approach that includes investigations into all potential compliance issues reported by employees, clients or other sources.

Taken together, the interlocking components of McKesson's compliance consulting strategy create an ethical, legal and philosophical framework that results in a commitment to the highest standards of conduct, behavior and performance across every level of your organization.

McKesson is the only provider-based organization to license IBM's Fraud and Abuse Management System (FAMS) for self-monitoring of claims accuracy. This application analyzes enormous amounts of data to identify and compare billing and remittance patterns that differ from the norm.

For More Information

For more information about McKesson Practice Consulting Solutions, visit www.per-senowmckesson.com/consulting or call 800-789-6409.

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