

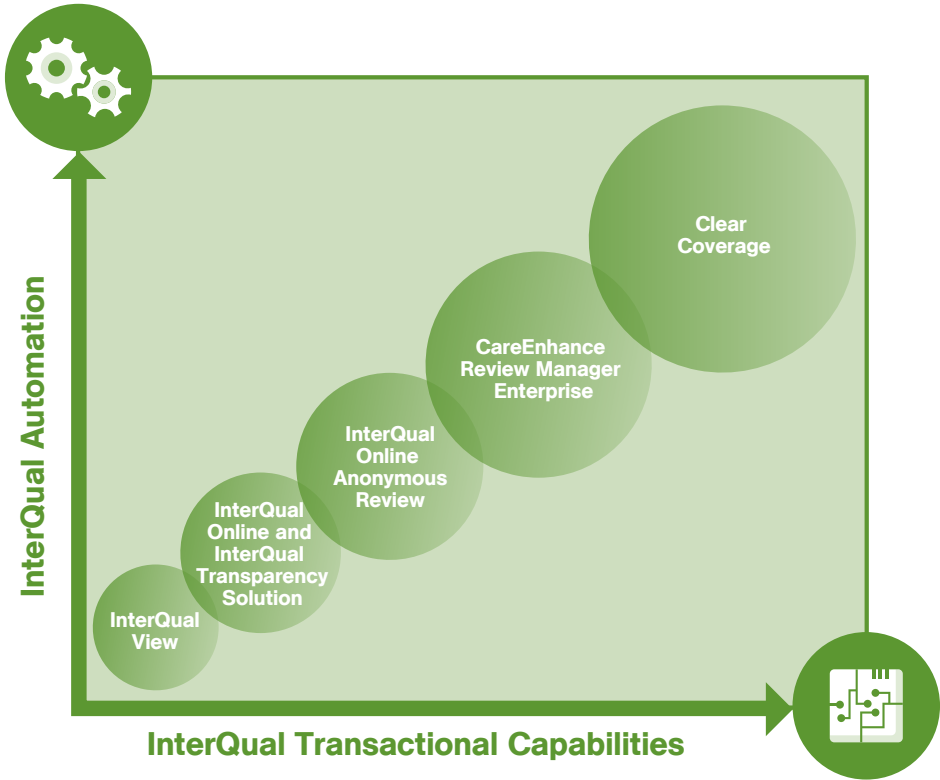
**Care Providers and Payers**

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Point-of-Care Decision Support Solutions

***InterQual Delivery Options***  
**Intelligent, Evidence-Based Clinical Content,**  
**Delivered the Way You Need It**

No two organizations are alike when it comes to work processes. In close collaboration with our payer and provider customers, McKesson has created an array of options for accessing and applying InterQual® Criteria, so you have the ultimate flexibility in expediting a quality review process and fostering timely, appropriate and consistent care delivery. From interactive, transactional software-as-a-service options to straightforward view capabilities, we offer a range of delivery solutions for any care management process and budget.

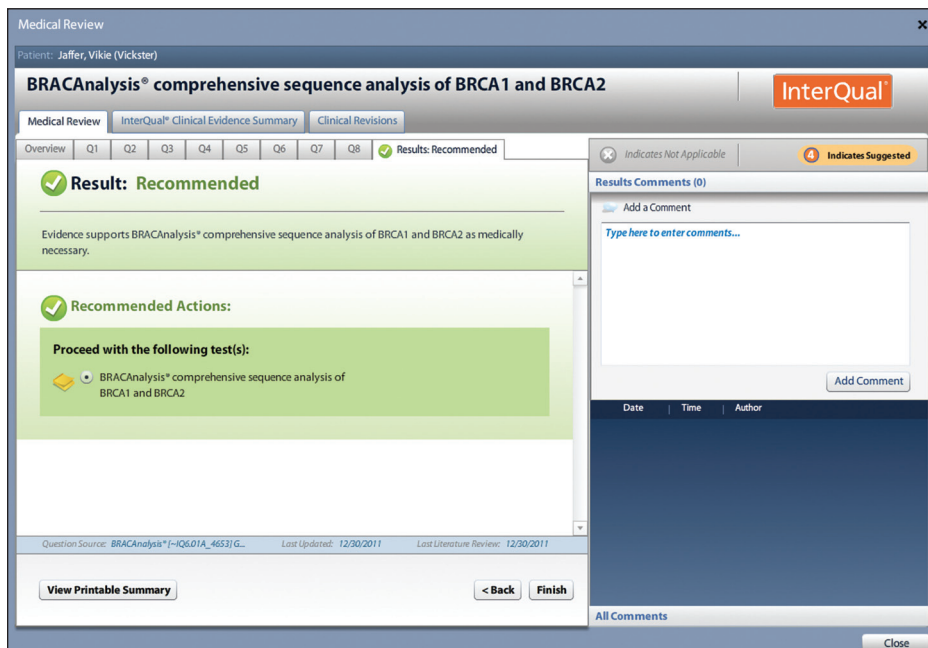
In addition, you can link our technologies with your care management system to achieve optimal care management workflow. More than 20 companies serve as our integration partners, or we can work with your homegrown care management system.



**figure 1**  
InterQual Delivery Options

## Clear Coverage

Clear Coverage™ helps you automate medical review, authorization, notification and eligibility processes to reduce costs and align payers and providers, including evidence-based support for medical necessity decisions. A cloud-based solution, Clear Coverage incorporates InterQual Criteria to transform traditional benefit management by bringing clinical and financial information to the point of care, supporting utilization management, coverage determination and network compliance decision-making.

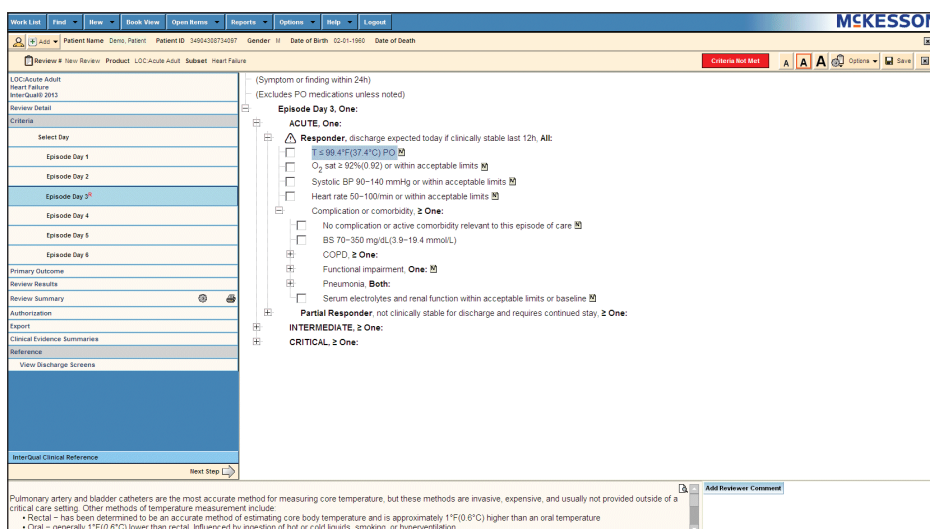


**figure 2**  
Sample Medical Review in Clear Coverage

## CareEnhance Review Manager Enterprise

Facilitate care review communications, standardize terminology among staff and between payers and providers, improve accuracy, and enhance data collection with CareEnhance® Review Manager Enterprise (Review Manager), our interactive, browser-based access to InterQual Criteria. Review Manager is software that enables interactive medical necessity reviews with InterQual Criteria for optimal workflow efficiency, as well as reporting capabilities for administrative performance and quality outcomes.

Review Manager is delivered two ways: locally installed or McKesson hosted. You can also use it as a standalone solution or integrated with other applications, such as McKesson VITAL Care Management solutions or other care management workflow applications.



**figure 3**  
Sample Medical Review in CareEnhance Review Manager Enterprise

## InterQual Online and InterQual Online Anonymous Review

InterQual Online is an affordable, easy-to-use option that gives you reference-only access to InterQual Criteria via the Web. In addition, InterQual Online Anonymous Review lets you perform interactive, Web-based reviews without specifying patient data, then transfer the results into another application — an ideal solution for government organizations.

The screenshot shows the 'Medical Review' interface. At the top, there are buttons for 'New Review', 'Copy as Text', 'Copy as XML', 'Book View', and 'Logout'. The main content area is titled 'Medical Review' and contains two 'Choose one' sections. The first section is for age, with options:  Age ≥ 18,  Age ≥ 13 and < 18, and  Age < 13. The second section is for medical conditions, with options:  Acute knee pain secondary to trauma,  Chronic knee complaints, unknown etiology,  Suspected intra-articular osteochondral lesion or loose body,  Suspected avascular necrosis (osteonecrosis), tibial plateau or femoral condyle,  Suspected osteomyelitis,  Suspected loosening of total joint replacement (TJR) prosthesis or cement,  Suspected unstable meniscal tear,  Suspected stable meniscal tear, and  More choices. A 'Next' button is located at the bottom of the main content area. The left sidebar contains a navigation menu with options: 'Medical Review', 'Recommendations', 'Review Summary', 'Export', 'SmartView', and 'InterQual Clinical Reference'. The bottom of the page shows 'No InterQual notes to display' and an 'Add Reviewer Comment' button.

figure 4  
Sample Medical Review in InterQual Online Anonymous Review

## InterQual Transparency Solution

Health plans can give providers access to the InterQual Criteria that are critical to their practices in an intuitive, reference-only format via their provider portals. Physicians can simply log into the portal and click the link for InterQual Criteria. The criteria subsets you use appear in an easy-to-navigate screen display.

The screenshot shows the 'CareEnhance® Review Manager Enterprise InterQual® BookView' interface. The page title is 'CareEnhance® Review Manager Enterprise InterQual® BookView'. The main content area is titled 'Book View' and contains the text 'LOC:Acute Adult - InterQual® 2013 Heart Failure'. The interface includes a navigation menu on the left with options: 'Change Subset', 'Select Day', 'Episode Day 1', 'Episode Day 2', 'Episode Day 3<sup>R</sup>', 'Episode Day 4', 'Episode Day 5', 'Episode Day 6', 'Discharge Screens', and 'InterQual Clinical Reference'. The main content area shows a tree view of criteria. The top level is '(Symptom or finding within 24h)'. The second level is '(Excludes PO medications unless noted)'. The third level is 'Episode Day 3, One:'. The fourth level is 'ACUTE, One:'. The fifth level is 'Responder, discharge expected today if clinically stable last 12h, All:'. The sixth level is 'T ≤ 99.4°F(37.4°C) PO'. The seventh level is 'O<sub>2</sub> sat ≥ 92%(0.92) or within acceptable limits'. The eighth level is 'Systolic BP 90-140 mmHg or within acceptable limits'. The ninth level is 'Heart rate 50-100/min or within acceptable limits'. The tenth level is 'Complication or comorbidity, ≥ One:'. The eleventh level is 'Partial Responder, not clinically stable for discharge and requires continued stay, ≥ One:'. The twelfth level is 'O<sub>2</sub> sat ≤ 91%(0.91) and persistent HF, ≥ One:'. The thirteenth level is 'Abnormal vital signs, Both:'. The fourteenth level is 'COPD, All:'. A 'STOP' button is located at the bottom left of the page. The bottom of the page contains a red 'STOP' button and the text: 'Selection of this criteria point indicates that the patient is responding to treatment and is clinically stable for transfer or discharge. To determine the most appropriate post-acute level of care, see discharge criteria.'

figure 5  
Sample Medical Review in InterQual Transparency

## InterQual View

InterQual View is easily loaded onto individual computers or your organization's intranet and allows for locally installed, reference-only access. Similar to all InterQual delivery vehicles, this cost-effective, convenient solution features flexible print options, adjustable font sizes, informational notes and citations.

**figure 6**  
Sample Medical Review in InterQual View

## InterQual Integration Partners

McKesson develops and maintains partnerships with an extensive list of prominent healthcare information technology companies to give you have a full range of launch points into InterQual content.

With each new InterQual release, our partners undergo an extensive and well-refined certification process to validate the integration of CareEnhance Review Manager Enterprise into their product workflows. Companies with certified products are then responsible for installing, supporting and maintaining the validated integration for our more than 500 mutual customers.

Partners include:

- 3M
- Acesis
- Allscripts
- CaseNET
- Cerner
- Click4Care
- CPSI
- DST Health Solutions
- Epic Systems
- EXL Landa
- Health Solutions Plus
- HP
- ikaSystems
- IMA Technologies
- InfoMC
- MEDecision
- MedHOK
- Midas+ (a Xerox Company)
- Morrisey Associates
- MZI HealthCare
- Pegasystems
- PICIS, Inc.
- TCS Healthcare Technologies
- TriZetto
- ZeOmega

In addition, the following McKesson products also integrate with InterQual content:

- McKesson Performance Visibility™
- McKesson VITAL Platform
- STAR

### McKesson Health Solutions

#### McKesson Corporation

275 Grove Street  
Newton, MA 02466

[www.mckesson.com](http://www.mckesson.com)

1.800.782.1334

Connect with us:

- ✉ [mhs@mckesson.com](mailto:mhs@mckesson.com)
- 🌐 [www.mhsdialogue.com](http://www.mhsdialogue.com)
- 🐦 [twitter.com/mckesson\\_mhs](https://twitter.com/mckesson_mhs)
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