# **M**<sup>C</sup>KESSON

# What's New: InterQual® 2015 & CareEnhance® Review Manager Enterprise 14.0

## **New and Enhanced Content**

Included in the 2015 InterQual® release is new Acute Adult Level of Care Criteria to address comorbid conditions on admission for patients with Heart Failure and COPD. This new criteria allows for appropriate admission of medically complex patients with comorbid conditions who may not otherwise meet criteria for the primary condition alone. Another highlight is the shift for InterQual Home Care Criteria to the Q&A format. Home Care Criteria will now be streamlined into two subsets (adult and pediatric) and is presented in a series of simple, rules-driven questions.

**InterQual Acute Adult Criteria** added a new Syncope subset and, in the Heart Failure subset, the requirement for left v. right heart failure was removed. The infection criteria were updated to improve workflow and consistency and new criteria was added for Dengue fever, Typhoid and Ebola. In addition, comorbid criteria for admission with Heart Failure and COPD have been added as mentioned above.

InterQual Acute Pediatric Criteria updates include nursery and bronchiolitis enhancements. The infection criteria were updated to help improve workflow and consistency and new criteria was added for Dengue fever, Typhoid and Ebola.

**InterQual Home Care Criteria** has converted to the Q&A format. This streamlines the review process to allow users to conduct a single review that includes all skilled disciplines (as opposed to separate view for each requested service).

#### InterQual Post-Acute Care Criteria

updates were made to the Subacute/Skilled Nursing Facility, Long Term Acute Care, and Acute Rehabilitation products. Outpatient Rehabilitation and Chiropractic includes a new pulmonary rehabilitation subset.

# InterQual Behavioral Health Criteria

updates include a new subset for psychological testing in the geriatric, adult, and adolescent Psychiatry products allowing for an easier to use, actionable format (the Psychological Testing Decision Support Guides have been removed from these products). Time requirement changes were made across the suite for admission (immediate safety risk). Additional time requirement changes were made to continued stay (subacute and residential levels of care only).

**InterQual Procedures Criteria** updates contain three new subsets for both pediatric and adult, including a new subset on Transcatheter Aortic Valve Replacement (TAVR), as well as 15 new clinical indications for existing surgical or invasive procedures. Also, the sleep study content was updated and expanded to support evidence-based decisions regarding the appropriate setting of the testing.

**InterQual Imaging Criteria** added new pediatric pathways for sinus and thyroid imaging and added capsule endoscopy as a new recommendation in Imaging, Abdomen and Pelvis (Pediatric). Two new recommendations were added to the Imaging, Peripheral Vascular subset for

# Better Decisions. Better Outcomes. InterQual.

McKesson continually monitors the medical literature and updates the InterQual evidence-based clinical content as appropriate. This, in addition to our enhanced delivery options, enables more automated and intelligent solutions to fit the varied needs of our customers ultimately driving more efficient use of healthcare resources.

Computed Tomography Venography and Magnetic Resonance Venography and 9 new clinical indications were added to existing imaging tests. Also, major reorganization of the Imaging, Abdomen and Pelvis subset was accomplished to help streamline the medical necessity review process.

InterQual Durable Medical Equipment Criteria have been updated and the general content includes a new subset for Continuous Glucose Monitor. The senior subsets continue to be updated to maintain closer alignment with the Centers for Medicare & Medicaid national and local coverage policies.

### **InterQual Molecular Diagnostics**

**Criteria** added 28 new tests covering Neurofibromatosis 1 (NF1), Neurofibromatosis 2 (NF2), and Retinoblastoma which continues to expand the product in a rapidly growing field.



BUSINESS CARE CONNECTIVITY We have also added a new subset for Multi-Gene Panels for Inherited Breast Cancer and 6 new Clinical Evidence Summaries that address complex issues such as immunohistochemistry testing, whole genome and exome next generation sequencing, and panel testing for Non-Inherited Breast Cancer.

#### InterQual Specialty Rx Criteria were

expanded to include 26 new non-oncology injectable and oral drugs including Revatio, Flolan, Solvaldi, and Harvoni used to treat pulmonary arterial hypertension and hepatitis C. Two new oncology drugs, Afatinib for NSCLC and Vemurafanib for melanoma were added to the criteria along with a new condition for Leptomeningeal Metastases. In addition to many updates based on the latest evidence, criteria related to off-label indications were updated in accordance with the NCCN Compendium<sup>®</sup>.

InterQual SIM plus™ Criteria update contains three new subsets: Segmentectomy, Lung, Cystostomy, Open (Pediatric), and Endovascular Repair, Thoracic Aortic Aneurysm and 21 new indications for existing subsets. These updates and additions expand the content and help organizations assess the appropriateness of surgical and invasive procedures.

### **InterQual Specialty Referral Criteria**

have been updated to reflect current medical literature, including major updates to Lipid Disorders, Valvular Heart Disease, Gastrointestinal (GI) Bleeding, and Peptic Ulcer Disease (PUD).

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## **Technology Enhancements**

InterQual Mobile users will be able to see and use their existing bookmarks, notes and highlights in the newest version. The InterQual Mobile app can be downloaded free with your InterQual license onto an Android™ or Apple® (iOS) device. Content for InterQual Level of Care and Behavioral Health Criteria is available. Users can obtain their IQ Mobile license key from Customer Hub or by contacting their account manager or Customer Support.

**CareEnhance® Review Manager 14.0** now supports SmartSheets for Specialty Rx for both Oncology and Non-oncology content. SmartSheets will also print with organizational policies, which will now display below the question. Several productivity enhancements were made in this release including HL7 installation and global settings. Users may print entire books from the software, including ancillary documents. Printed pages will contain client-specific watermarks. IQ View clients will now be able to view ICD 9 and ICD 10 codes. Integrated users can now access their historical content by default. Review Manager will also support:

- Internet Explorer® version 11, in compatibility mode
- Oracle® 11g service pack 11.2.0.4
- **Oracle**<sup>®</sup> **12c** version 12.1.0.2
- Microsoft<sup>®</sup> SQL Server 2012 SP2

**Efficient software downloads.** Criteria and software enhancements are available on McKesson Download Central (DLC), a secure software distribution website. DLC allows for download of software and documentation files. If you prefer a DVD of selected files, you can order one from DLC.

## Getting Started With Your Software

**CareEnhance Review Manager/ InterQual View Customers** — To install CareEnhance Review Manager Enterprise 14.0/InterQual View 2015 using the file(s) you obtained via DLC, you will need a unique license key. Please call us at 800.274.8374 and select option 2.

# CareEnhance Review Manager Customers with Third-Party

**Applications** — The process for upgrading to CareEnhance Review Manager 14.0 is determined by the McKesson integration partner serving your organization. After you obtain the file(s) via DLC, follow the thirdparty application company's instructions.

## **Customer Help**

# Product Support for Software and Clinical Content:

Visit the MHS Customer Hub at MHScustomerhub.mckesson.com for product information or to submit a question/case to Product Support. Register by calling the Product Support team at 800.274.8374 and select option 2, or email CEsupport@mckesson.com. Sign up for Customer QuickNotes, our complimentary email service on the latest product changes and announcements, through MHS Customer Hub.

## **Services to Help Maximize Value**

Our dedicated client services team of clinical experts is available to help your staff at every stage of using our products. We provide implementation, education and consulting services to help you make the most of the decision management solutions you use. Contact your Account Manager today at 800.274.8374.

## **InterQual Learning Source**

McKesson's InterQual Learning Source can help meet your staff development needs with rigorous and effective InterQual Criteria training options. Our blended learning programs include self-paced, Webbased training modules and a choice of virtual instructor-led or on-site instructorled training. All of our clinical educational consultants are qualified Registered Nurses with experience in case management and utilization management. Training is interactive and comprehensive to accommodate varied levels of learners and roles, including expert level and certified instructors. Access to training is based on your organization's licensing agreement.

# **InterQual Insights Webinars**

Join us for free Webinars throughout the year on InterQual products and services or visit Documents on MHScustomerhub. mckesson.com for past Webinar recordings.

## Join Us at MHSC 2015

Our annual McKesson Health Solutions Conference will be on **October 19-22, 2015** at the Aria Resort & Casino in Las Vegas, NV. For more information, visit **MHSconference.com**.