

February 2025 Release Notes

Version 3.49

Auto-release of Imaging and “Other Documents” from Results tab

To comply with the 21st Century Cures Act and ensure patients receive timely access to their health information, iKnowMed now supports the automatic release of Imaging and Other Documents from the Results tabs to patient portals.

NOTE: Only items in the patient's Results tab will be auto-released at this time. Items with a review category of Labs or Imaging viewed in the Documents will not be auto-released until April 2025.

How it works

Once imaging or other documents are added to the Results tab in a patient's chart, they will automatically become available in the patient portal, unless:

- Your practice temporarily disables the auto-release feature by turning off the **Release Imaging Or Other Services To Patient Portal** preference (callout 1).
- This preference allows for a six-month hold on auto-releasing results, providing your practice with time to adjust workflows accordingly. After the six-month period, the preference will be removed from iKnowMed and the auto-release functionality will be enforced.

The screenshot shows the 'General Settings' tab in the iKnowMed interface. At the top, there are 'General Settings' and 'Order Preferences' tabs, with 'General Settings' selected. Below the tabs are 'SAVE' and 'RESET' buttons. The settings list includes:

- New Password Dictionary/Complexity Check: Enabled (dropdown)
- Enable PHYSICIAN NOT MAPPED result warning: ☒
- Block re-ordering non-med orders marked Exclude From Search: Enabled (dropdown)
- Block changes to Orders already sent to I/F: Warn (dropdown)
- Revert Orders Worklist status with OLIF changes: ☐
- Insurance Auth/Fin'l Counseling: Disable Not Needed: ☐
- Report Center: Enabled (dropdown)
- Release to Patient Portal: Notes: Enabled (dropdown)
- 1 Release Imaging Or Other Services To Patient Portal: Enabled (dropdown)**
- Patient Social History: Enabled (dropdown)

A red circle with the number '1' highlights the 'Release Imaging Or Other Services To Patient Portal' setting.

- Your practice prevents the item from being released until reviewed, by going to **Manage > Labs/Imaging & Services** and editing the item to turn on the Patient

Portal Hold Until Reviewed setting (callout 2).

The screenshot shows the 'Imaging Definition Detail' form. The 'Definition' section includes fields for Name, Description, Search Rank, Status, Coding System, Code, Contrast, and Broker Concept ID. The 'Synonyms' section has a table with columns for Name, Owner, Use for Charting?, and Search Rank. The 'Preferences' section has a 'RESTORE DEFAULT PREFERENCES' button and a 'General' sub-section with checkboxes for Favorite, Exclude From Search, Financial Approval Required, Order Signature Required, Hidden In Flowsheet, Review Required, Review Category (set to Imaging), and Patient Portal Hold Until Reviewed (checked and highlighted with a red circle and the number 2). The 'Scheduling' section is partially visible at the bottom.

Imaging Definition Detail * required

Definition

Name *
Abdominal results

Description
Abdominal results

Search Rank: *
983

Status *
ACTIVE

Coding System
IKMG1

Code
P3-0003.3123001007

Contrast
--Please Select--

Broker Concept ID
00038E0D436F6E74656E740000

Synonyms

| Name | Owner | Use for Charting? | Search Rank |
|------|-------|-------------------|-------------|
|------|-------|-------------------|-------------|

ADD **EDIT** **REMOVE**

Preferences **RESTORE DEFAULT PREFERENCES**

General

☐ Favorite

☒ Exclude From Search

☐ Financial Approval Required

☐ Order Signature Required

☐ Hidden In Flowsheet

☒ Review Required

Review Category:
Imaging

2 ☒ **Patient Portal Hold Until Reviewed**

Scheduling

SAVE **CANCEL**

- The patient has an active **Do not release results until reviewed** chart alert, preventing items from the Results tab from being released until reviewed (callout 3).

Add Chart Alert required

Alert Type:

- ☐ Billing alert
- ☐ Billing Alert - Today only
- ☐ Insurance alert
- ☐ Innovent patient
- ☐ Clinical alert
- ☐ Chart Merged Alert
- ☐ Chart Prep Complete
- ☐ Code Status
- ☐ Diabetic status
- ☐ Study patient
- ☐ Study patient Candidate
- ☐ Hospice/Home care
- ☐ Vascular access
- ☐ Medico-legal alert
- ☐ Name alert
- ☐ Enhanced Oncology Model
- ☐ Palliative Care
- ☐ Other

Alert Status:

- ☒ Active
- ☐ Inactive

☒ Display icon for this alert

☒ Display when chart is opened

☒ Display on dashboard Visit List

Alert Details:

Update iKnowMed Mobile to continue placing orders

Starting Sunday, Feb. 2, 2025, orders will no longer be supported unless iKnowMed Mobile is updated to version 12.0.0.

Your app may be set to update automatically. If you've turned off this setting, check your update settings or manually update the app.

Visit the [iPhone User Guide](#) for step-by-step instructions.

MAR and Flowsheet medication order sync

We're addressing the discrepancy in the display order of medications in the Medication Administration Record (MAR), Admixture and the Flowsheet.

After this update, the display order of medications will remain consistent across Flowsheet, MAR, and Admix. This improvement eliminates potential confusion, ensures accuracy in treatment planning, and supports seamless workflows for clinical teams.

New “Pending” status to prepare for patient-submitted medication and allergy updates

A **Pending** status has been introduced and is now visible in both the **Medications** and **Allergies** tabs of the patient chart (callouts 1-2).

This update prepares for a feature launching in April 2025 that will allow users to review and act on patient-submitted updates to medications and allergies from Ontada Health e-Registration forms directly within iKnowMed.

Currently, the **Pending** checkbox is non-functional and serves as a placeholder for this upcoming enhancement.

The screenshot shows the iKnowMed patient chart interface. The top navigation bar includes tabs for Problems, Treatments, Chart Alerts, Care Plan, Medications, Allergies, Health Maintenance, Observations, Family Hx, OB/GYN Hx, Devices, and Patient Hx. The **Medications** tab is active, displaying a table with columns: Name, Offsite Dose, Dose Given, Total (Offsite Dose + Given), Total Ordered Dose (Not Given), Projected Total Dose, Recommended Max Lifetime Dose, and Alert. Below the table is a 'Medication List' section with a 'Pending' checkbox (callout 1) and buttons for 'ADD EXTERNAL MED', 'RECONCILE ELECTRONICALLY', and 'VIEW PUMP REPORT'. The **Allergies** tab is also visible, showing a similar 'Pending' checkbox (callout 2) and buttons for 'RECONCILE ELECTRONICALLY' and 'RECONCILED'.

The **Medications** and **Allergies** tabs will also display a new message for all patients without medications or allergies in their chart (callouts 3-4). This will be updated in April 2025 to only show for those that have no medications or allergies reported by Ontada Health e-Registration.

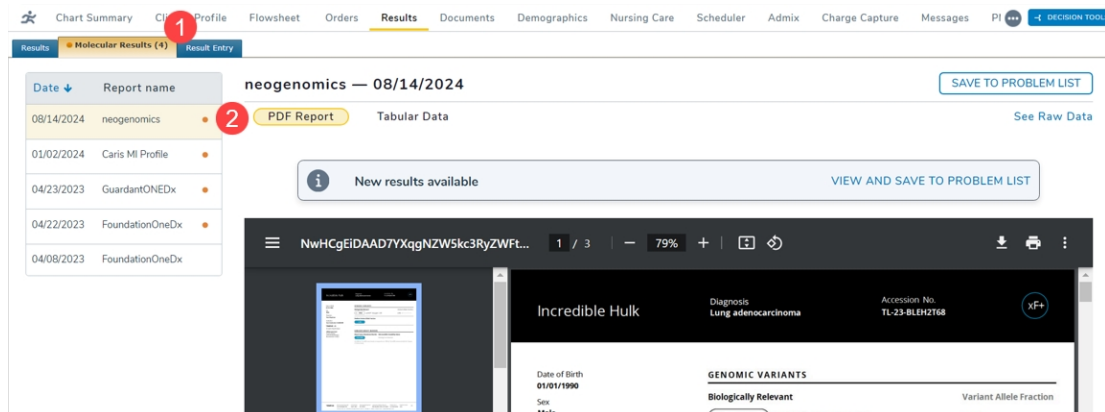
The screenshot shows the iKnowMed patient chart interface. The **Medications** tab is active, displaying a message (callout 3) that reads: "No medications reported. Please verify and select 'No Known External Medications'". The **Allergies** tab is also visible, displaying a message (callout 4) that reads: "No allergies reported. Please verify and select 'No Known Medication Allergies'".

Quickly identify new results on the Molecular Results tab

To assist providers in quickly identifying new molecular test results that require review, we've introduced the following improvements to the Molecular Results tab:

- A visual indicator and count of new molecular results will now appear on the Molecular Results tab (callout 1). This allows users to see how many new results are pending review.

- Inside the tab, new results will be marked with a **visual indicator** in the left panel (callout 2), making identifying and reviewing easier.

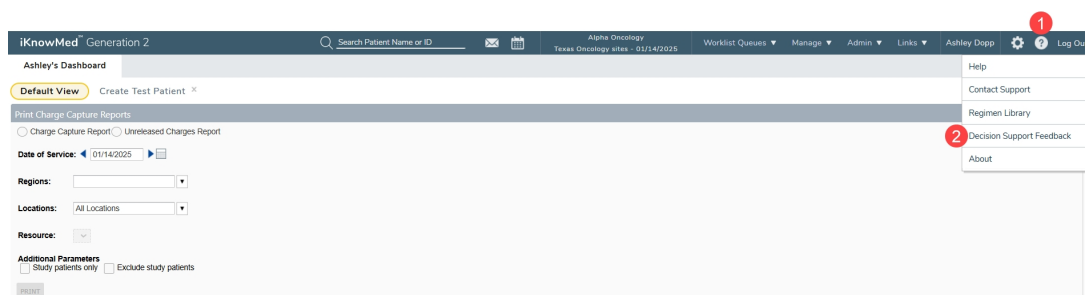


Submit feedback on Clinical Decision Support (CDS)

The ONC Health IT Certification Program requires that users have an in-app ability to provide feedback on decision support that they've interacted with in iKnowMed.

How to provide CDS feedback

1. Access the feedback screen by clicking the question mark icon located in the top navigation bar (callout 1).
2. Select Decision Support Feedback from the dropdown menu (callout 2).



3. In the **IKM Decision Support Interventions Feedback** window, answer the listed questions and add any additional comments in the provided text box (callouts 3-5).
4. Click **Submit** to share your feedback with the system (callout 6).
5. Permissioned users can view all submitted feedback by accessing

the new [Decision Support Interventions Feedback Report](#).

The screenshot shows a web form titled "iKM Decision Support Intervention Feedback". At the top, a blue header bar contains the text "iKM Decision Support Intervention Feedback". Below the header, the form title "iKM Decision Support Intervention Feedback" is repeated. A paragraph of instructions follows: "Use this form to submit your feedback regarding decision support you received within iKM. Do not use this form for application Support. Please contact 888-338-8445. Decision support is defined as functionality that enhances, informs or influences decision-making when using the electronic health records." The form contains three numbered sections. Section 3, "What type of decision support intervention do you want to provide feedback on today?", lists seven radio button options: "Drug allergy alerting", "Drug-drug interaction alerting", "Medication dose calculating", "Regimen Ordering" (which is selected), "Regimen treatment day approvals", "Lab test ordering including biomarkers", and "Other". A "Clear Selection" link is below the options. Section 4, "When you interacted with the decision support, how did you respond?", has three checkbox options: "Accepted it and modified my order accordingly" (checked), "Override it", and "Other". A "Clear Selection" link is also present. Section 5, "Please provide feedback on your interaction with the decision support.", features a text input field labeled "Add comments" with a "Maximum 255 Characters" limit. At the bottom right, there are "CANCEL" and "SUBMIT" buttons, with a red circle containing the number "6" next to the "SUBMIT" button.

Additional Enhancements (A-Z)

Admin > Predictive Decision Support

A new Predictive Decision Support page has been added to iKnowMed. Administrative users can access this page to enter details regarding Predictive Decision Support applications that might be available to the practice. The details entered here do not directly impact the predictive decision support application. Providing a place to display the details meets an ONC Health IT Certification Program requirement.

Fixes (A-Z)

Clinical Profile > Medications and Orders tabs

Previously, mid-level providers (APPs and PAs) with valid NPIs were unable to access the PDMP report directly from within the system. This will be resolved, ensuring that all necessary users can access the PDMP report.

Message Center

Previously, some users experienced a mismatch between the message selected from their mailbox and the content displayed in the viewing pane.